



COVID-19 Community Survey

PROVINCETOWN RECOVERY COALITION - SOCIAL
SERVICES WORKING GROUP

Provincetown Recovery Coalition: Social Services Subgroup

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Goal: To provide a way for members of the Provincetown community to voice their thoughts, needs, and concerns during this pandemic.

Result: A snapshot of how respondents report their individual experience of the pandemic.

Engagement Methods

- Online survey
- Shared/promoted by Town departments, local social service agencies, churches
 - Agencies/churches distributed paper copies to those without internet
- Promoted on social media, radio, and newspapers

2544 took the survey, 2060 completed it
(80% completion rate)

About Surveys

- One type of research method
- Easy to administer, can catch many participants
- Doesn't capture or represent everyone
- Only indicative of that snapshot in time - cannot predict the future
 - Opinions/attitudes/beliefs can change

The social services subgroup is also using other methods to determine community need and wellbeing, including:

- Weekly meetings with local social service agencies and churches that include reports on needs and discussion about filling gaps

Survey Question Topics

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- Demographics
- Housing Status
- COVID-19 Concerns
- Personal Behaviors
- At-Risk for Severe Complications from COVID-19
- Healthcare Utilization
- Financial Security
- Food Security
- Mental Health + Wellbeing
- Staying Connected
- Economy + Reopening
- Transportation
- Media Sources

Survey Overview

- The demographics of survey respondents match Provincetown resident demographics very closely, though the survey does not accurately represent the opinions and beliefs of all Provincetown subgroups.
- Just over three-quarters (77%) of survey respondents report that the priority of local government should be doing everything possible to prevent the coronavirus from spreading and keep people from getting sick and dying.
- Almost half of respondents (46%) reported feeling isolated some of the time.

Survey Overview

- Most respondents (89%) report they have not used social or community services. Of those who do access services, 90% report that those services meet their needs.
- Approximately three-quarters of respondents report experiencing some emotional issues, such as feeling anxious, depressed or irritable during the past 4 weeks.
- A little over half of respondents reported feeling at least somewhat concerned about paying their bills and about their debt.

Demographics

Relationship to Provincetown

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Residence Type	N (%)
Child/ren in Provincetown Schools	10 (0.4%)
Non-residents	161 (6.3%)
Non-resident, employed in Provincetown	265 (10.4%)
Part-year resident	960 (37.7%)
Year-round resident	1148 (45.1%)
TOTAL	2544

Demographics

Age: All Respondents

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Age Group	
Under 18	5 (0.2%)
18-24	15 (0.6%)
25-34	97 (3.8%)
35-44	250 (9.8%)
45-54	571 (22.4%)
55-64	942 (37.0%)
65+	664 (26.1%)

Demographics

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Age: Year-round residents

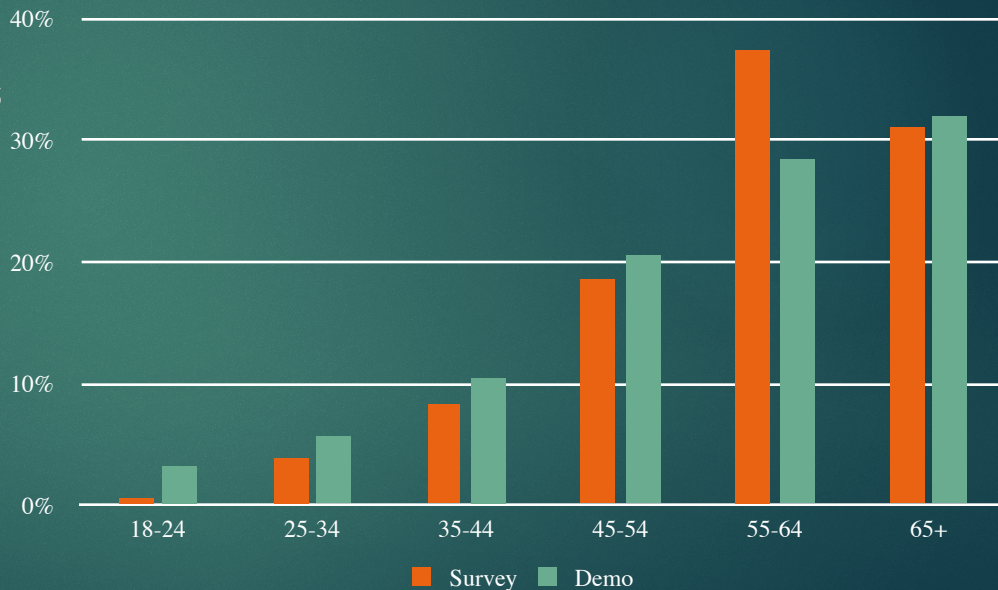
The age distribution of survey respondents closely tracks town demographic data.

Two exceptions: more survey participants in 55-64 age group; fewer in 18-24 age group.

Respondents by age group:

- 37% ages 55-64
- 31% ages 65+
- 19% ages 45-54

Responses by Age - Survey vs Demographic Data



Demographics

Income: All Respondents

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<\$15,000	60 (2.4%)
\$15,000-\$29,999	156 (6.1%)
\$30,000-\$49,999	242 (9.5%)
\$50,000-\$74,999	315 (12.4%)
\$75,000-\$99,999	277 (10.9%)
\$100,000-\$150,000	361 (14.2%)
\$150,000<	691 (27.2%)
Prefer not to answer	442 (17.4%)

Demographics

Income: Year-round residents

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The income of survey respondents closely tracks the distribution of incomes in general demographic data.

Two exceptions: slightly fewer participants with income below \$50K; slightly more with income over \$100K.

Income - Survey vs Demographic



Race	
Asian or Asian American	24 (0.9%)
Black or African American	22 (0.9%)
Hispanic or Latinx	34 (1.3%)
White or Caucasian	2304 (90.6%)
Two or more races	52 (2.0%)
Other	33 (1.3%)
Prefer not to answer	75 (2.9%)

Demographics

Race: Year-round residents

The majority of respondents (91%) reported identifying as white, which mirrors the demographic data.

Gender (all respondents)	
Female	1001 (39.3%)
Male	1510 (59.4%)
Non-binary/third gender	10 (0.4%)
Prefer to self-describe	23 (0.9%)

Demographics

Gender: Year-round residents

Demographic data shows 46% female, 54% male.

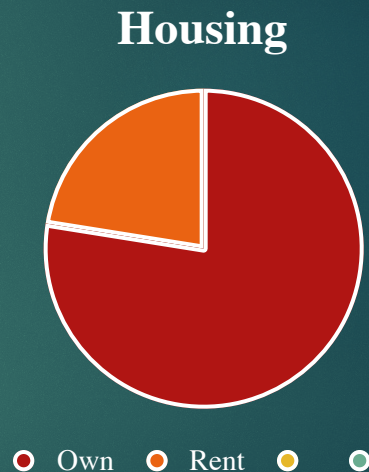
Survey respondents included slightly fewer women (40%) and slightly more men (59%).

Demographics

Housing

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Housing Type	
Homeless (including couch surfing)	7 (0.3%)
Live alone	668 (26.3%)
Live with family	285 (11.2%)
Live with roommate(s)	115 (4.5%)
Live with spouse/ partner	1469 (57.7%)



Demographics

Renters

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- ◆ Of the 227 respondents who reported that they need to move out of their rental, almost a quarter (22.9%) reported already living in their summer housing, and almost a third (31.7%) did not know when they had to move out due to COVID-19.
- ◆ Most renters (76.7%) reported finding their summer housing either moderately secure or very secure.
- ➔ Only 8.4% (n=19) of renters reported living in campgrounds for some part of the year.

Trusted Sources

A majority of respondents stated they would likely listen to trusted sources of information, including Governors of MA and NY, the Provincetown Town Manager, the Provincetown Health Department and the Barnstable County Health Department.

Additionally, residents reported they would listen to local doctors and healthcare workers.

The survey respondents reported being very unlikely to listen to President Trump.

Guidelines

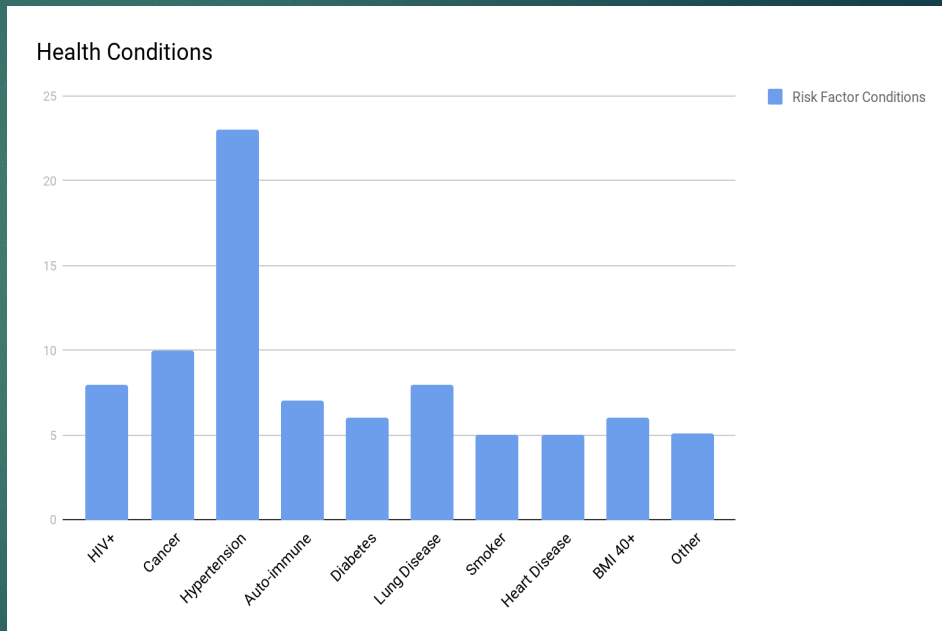
The majority of respondents reported that they would prefer a uniform set of guidelines for everyone in Provincetown regardless of residency status.

At risk populations

Of all respondents, half (approx 50%) of respondents had at least one “at higher risk” health condition.

At 23%, hypertension is the largest health vulnerability, with cancer and HIV coming in at #2 and #3.

For those aged 65+, 70% of respondents had at least one comorbidity.



Avoiding Healthcare

Due to Concerns about COVID-19

- A third of respondents (33.8%) reported avoiding healthcare
- 50% of those earning less than \$15,000 reported avoiding healthcare

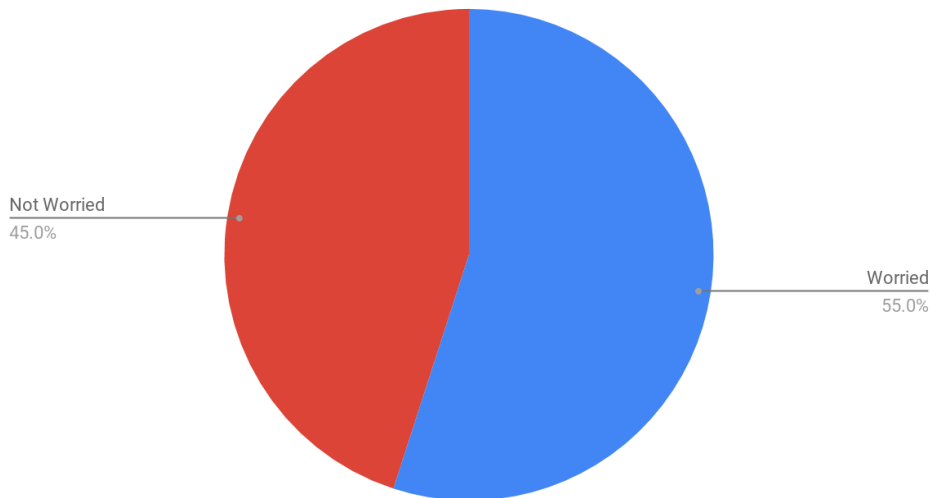
Debt

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55% of respondents reported feeling at least somewhat concerned about debt.

Concerns about debt are similarly distributed across income groups by level of concern, with least concern about debt from those earning \$150,000+

Worried about debt?



QUESTION 30

Paying bills

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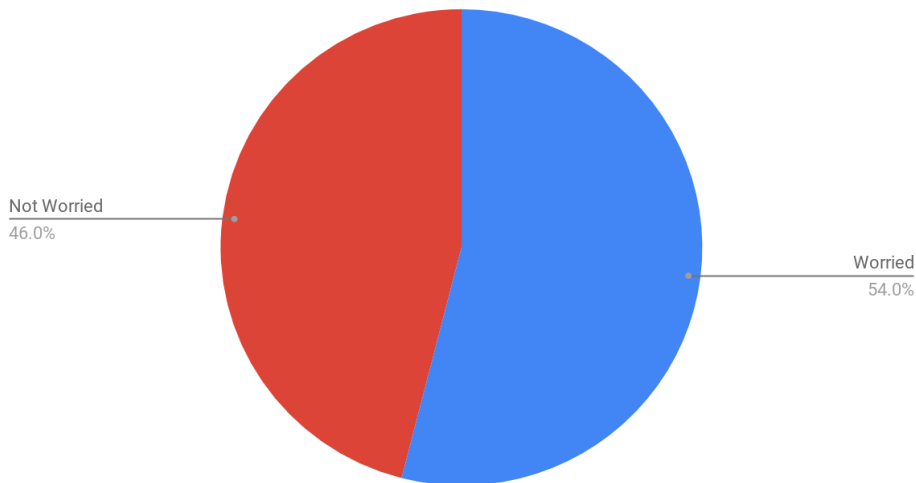
QUESTION 30

Similar to debt concerns, 54% of respondents reported feeling at least somewhat concerned about paying their bills.

Those over 65+ reported the least worry about paying bills.

Overall, those earning *less than* \$75,000 reported the most worry.

Worried about paying bills?



Cost of Healthcare

- 60% of respondents reported feeling at least somewhat concerned about the cost of healthcare.
- Among age groups, those between ages 18-25 reported the most concern.
- Likewise, those earning between \$30k - \$75k were most concerned among income groups.
- 50% of the highest income group reported not being worried about the cost of healthcare.

Retirement

- **70% of respondents reported being worried about saving for retirement.**
- Among respondents, by age group:
 - The most concerned were ages 25-44;
 - Over half of respondents over the age of 65 reported not being concerned at all.
- Among income groups, those earning \$15k - \$50k reported the most worry about saving for retirement.

Losing Income

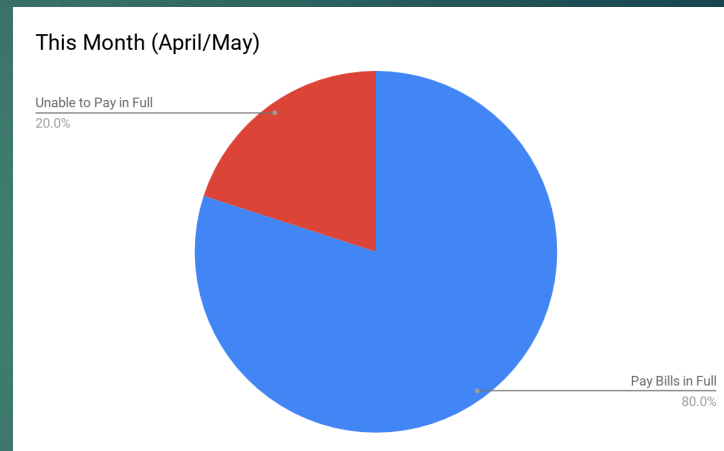
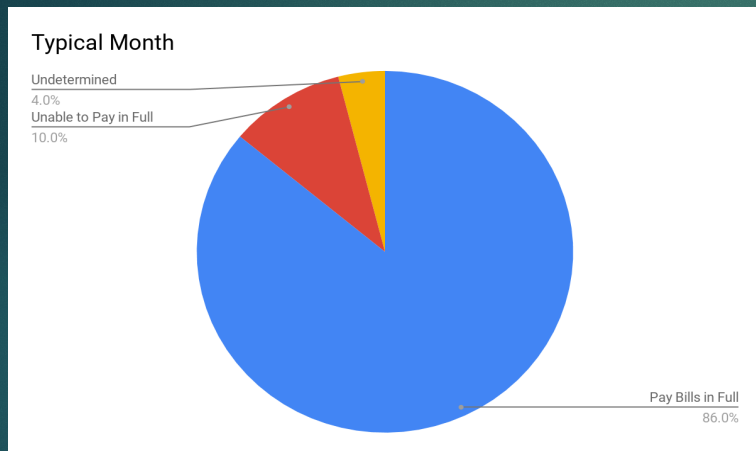
- ▶ Over a third of respondents between the ages of 18-34 report being “very worried” about having their hours/income cut while still employed.
- ▶ Respondents who make less than \$74,999 report being the most concerned about taking a cut in pay.

Ability to pay bills

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In typical month vs. this month (April/May)

QUESTION 31-32



- Broken down by age group, 25% of those aged 18-44 report difficulty paying bills this month.
- Broken down by income, one-third of those earning less than \$15k report difficulty paying bills this month.

Unmet Needs

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Only 6% of respondents reported needing food or other assistance currently. Those needs are broken down as follows:

- 79 people (58%) reported needing meat/protein.
 - A higher proportion of those needing meats/protein are at-risk (75%).
- 81 people (60%) reported needing access to fresh fruits and vegetables.
- Few respondents (18% (n=24)) reported needing prepared meals; this need is reported more frequently from those aged 55 and older.
- Few survey respondents (25% (n=34)) reported that they need assistance buying toiletries, diapers, prescriptions, etc.; the at-risk report these needs more frequently.

Rise in Food Resources

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While the survey didn't capture this detail, it is worth noting the increase in people accessing local food access programs.

At our weekly “Meeting Health Needs” meetings, local food and nutrition programs report a **steady increase** in utilization of their programs.

- By early May, between SKIP & ASGCC alone, over 200 free prepared meals were being distributed in town, daily.
- Access to local food pantries also reported significant increases in program participants.
- The Crop Swap reports produce being picked up before social media posts advertising the availability have gone live

Mental Health + Wellbeing

- Approximately three-quarters of respondents report experiencing some emotional issues, such as feeling anxious, depressed or irritable during the past 4 weeks:
 - Slightly (29%)
 - Moderately (25%)
 - Quite a lot (18%)
 - Extremely (4%)
- Respondents from the age groups of 45 and older reported slightly higher levels of emotional issues.

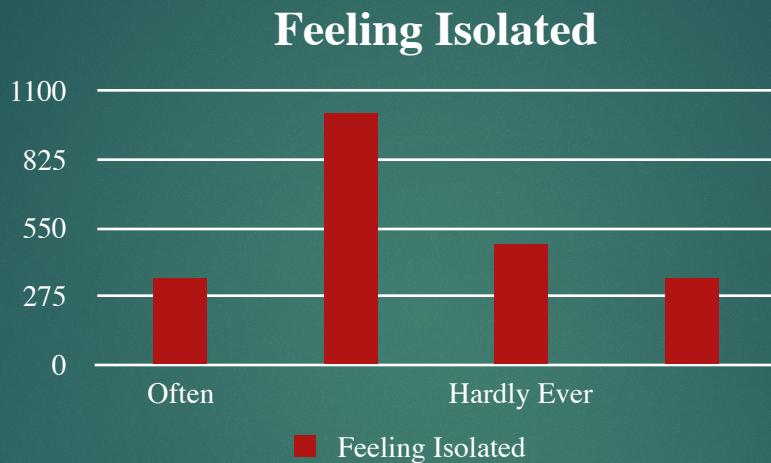
Mental Health + Wellbeing

- The majority of respondents (73.4%) reported being able to work or carry out normal activities over the previous 30 days.
 - For those who felt they could not, most (83%) did not contact their doctor.
- 20% of respondents report drinking more than usual.
- The majority of respondents (55%) report they are exercising the same amount.
- Sixty percent (60%) of respondents report cooking more than usual and significantly more than usual.

Isolation

31

QUESTION 44



- ➔ Since the stay-at-home order went into effect, almost half of respondents (46%) reported feeling isolated some of the time.
- ➔ Those reporting feeling isolated are predominantly 45 years and older.

Connecting to Services

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QUESTION 47

- Most respondents (89%) report they are not accessing social or community services.
- The following data applies to the 11% of respondents who reported accessing social or community services.
- The age groups that reported utilizing these services most frequently are those over the age of 55.
- Those with yearly incomes under \$49,999 report using social or community services at slightly higher rates than other income brackets.

Connecting to Services

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Of the 251 respondents who reported accessing help from the listed agencies, here's who they reported working with:

- ◆ Soup Kitchen (SKIP) (31%)
- ◆ Outer Cape Health Services (26%)
- ◆ ASGCC (14%)
- ◆ COA/Senior Center (14%)
- ◆ Provincetown Food Pantry at the Methodist Church (13%)
- ◆ Crop Swap (12%)
- ◆ Unitarian Universalist Meeting House (12%)
- ◆ St. Mary's of the Harbor (9%)
- ◆ Homeless Prevention Council (5%)
- ◆ Helping our Women (5%)
- ◆ Provincetown Methodist Church (4%)
- ◆ Mobile food pantry (4%)
- ◆ St Vincent DePaul (2%)
- ◆ Gosnold (.8%)
- ◆ ASGCC Drop-in Center (.8%)
- ◆ Grace Chapel (Wellfleet) (.4%)
- ◆ St. Peter the Apostle Catholic Church (.4%)
- ◆ Chapel on the Pond (Truro) (0%)

QUESTION 48-49

Additional Needs

34

The survey asked respondents to report additional needs they have that are not currently being met. Below are some of the answers.

- Healthier foods
- Rent assistance
- Toiletries
- Someone to run errands
- Housing
- Hugs
- Section 8 housing
- Help with utility bills
- Human contact
- Singing with others

Priorities

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QUESTION 52

- Just over three-quarters (77%) of survey respondents report that the priority of local government should be doing everything possible to prevent the coronavirus from spreading and keep people from getting sick and dying.
- Some respondents (12%) felt that the priority should be doing everything possible to keep the economy strong and avoid a recession, while eleven percent (11%) didn't know.

Reopening

- A majority of respondents (53% - 65%) indicated the Town will be ready this summer (either June or July/August) for the following groups of people:
 - Day trippers
 - Weekend visitors
 - Weeklong visitors
 - Summer-long visitors
 - Domestic summer workers
- Most respondents (74%) report that they would prefer that cruise ship visitors return after there is a vaccine for COVID-19.
- Close to half of respondents (44%) report preferring that international summer workers to return after there is a vaccine.

Reopening

37

Respondents reported feeling comfortable with a partial reopening* sometime this summer for the following types of businesses:

QUESTION 56

- Beaches / parks (67%)
- Retail businesses (58%)
- Galleries / museums (57%)
- Salons / spas / tattoo parlors (53%)
- Restaurants (51%)
- Hotels / guest houses (51%)
- Short term rentals (48%)
- Whale watches (47%)
- Gyms / yoga studios (40%)
- Bars / nightclubs (35%)

Town Services

- Around two-thirds (65%) of respondents support limiting the availability of parking in Provincetown to control the number of visitors during COVID-19.
 - Approximately 17% of respondents commute to work in Provincetown.
- Respondents were split on the issue of limiting public restroom access to control visitor numbers.



Internet Access

While most respondents (80%) indicated they have internet access at home, 12% of those who make under \$15,000 a year reported they do not have internet access at home.

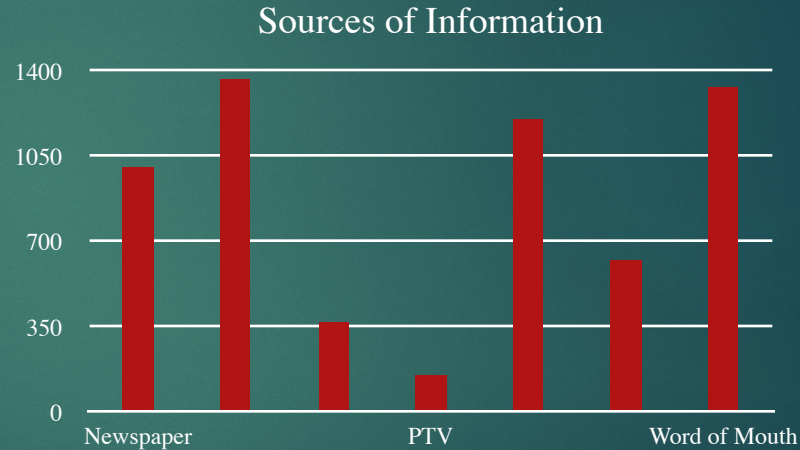
All other income groups reported less than 1% had no internet access at home.

Media Sources

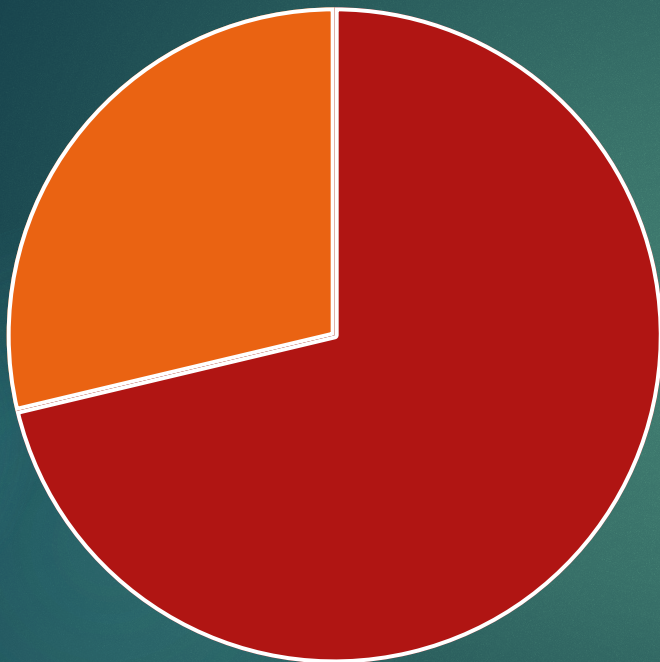
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QUESTION 64

- Most survey respondents reported finding out about news through Facebook and word of mouth
- Respondents also reported finding information on the Town's website and the newspaper



Are you signed up for the Provincetown alert system?



● Yes ● No

Alert System

Most respondents are signed up for the alert system



Questions?